

2011 Minda/Adelaide Development Company Corporate Golf Challenge



Spring 2011

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It is with great pleasure that we welcome back Minda's corporate partner, Adelaide Development Company (ADC), as naming rights sponsor of the 2011 Corporate Golf Challenge.

ADC has had a long association with Minda, largely through the creation of the award winning Blackwood Park residential development - a partnership between our two organisations.

Ian Marker, General Manager of ADC, is an advocate for Minda and enjoys golf: "I have found that a bad day's golf helping Minda is better than a good day's work in the office," says Ian. "Each year, I look forward to trading stories at the 19th hole!"

The Minda/Adelaide Development Company Corporate Golf Challenge is an excellent day

for networking amongst other philanthropic South Australians - people who not only appreciate a good game of golf, but also share Minda's passion for creating an environment where people with an intellectual disability can embrace and enjoy the experiences of life.

This year's fundraising target of \$25,000 will go towards the continuation of vital training for our self advocacy program, which will enable more individuals to speak up for themselves, make decisions about their welfare and contribute their ideas to Minda and their local communities.

On the day, we will be joined by Minda's Patron - His Excellency, Rear Admiral Kevin Scarce, Governor of South Australia - who will be playing golf and presenting trophies.

For more information about this event, and to download a sponsorship form, visit: www.mindainc.com.au or contact Marion Zafry on 8422 6286.



Welcome to the Spring issue of Vocal Point. As the weather warms up, so does Minda's agenda!

At the mid-year Association meeting (26 July) the Board ratified the new Strategic Plan (2011–2015) for Minda, which overlaps the reporting period of the previous Plan in recognition of the organisation's rapidly changing landscape.

As the Urban Design Framework of Brighton's Master Plan progresses and the proposal for Stage 1 is conceptualised, it was recognised that our purpose, vision, values and goals should be aligned to reflect the future strategic direction of Minda. The new Plan is both challenging and exciting and sets the bar high for a productive five years ahead.

In August, the Board approved the acquisition of a new rostering, time and attendance program that will improve workforce management. Board Member, Shaun Hughes, has been assisting with the proposal for an automated rostering solution, using his background in IT to advise the Board on the most effective options. Once purchased and installed, the software package will centralise and streamline the rostering process, making it more economical when rostering houses and reducing the need to use agency staff – resulting in a reduction in cost to the organisation.

In July, three people moved from Minda's Brighton campus into one of two purpose built units in Rotorua Avenue in Park Holme. The units are running under the Demonstration Project and two people from the Government's urgent accommodation waiting list have been accommodated in the other unit.

From the President

During the coming months, we will officially open four new community houses under the Kardinya project - two in Blackwood Park and two in Reynella. A further three houses will be officially opened in Blackwood and Rotorua Avenue in Park Holme will see its ribbon cut too.

Looking ahead, there is a planned workshop for the Board which will review the commercial profitability of each of Minda's Commercial Enterprises, in order to drive the continuous improvement of the businesses, and the Annual General Meeting will be held at Minda's Brighton campus on Sunday 27 November. One of the items of business will be the election of Association-elected Board members. The Board is required to call for nominations to fill three Association member positions by family members and two positions by non-family members.

If re-elected, I will commence my second term of three years and Directors Wes Ashman, Kym Hancock and Lyn Magee will commence their second term of three years (under the grandfather clause). Director Michael Negri, if elected, will commence his first term of three years, as time served in a casual vacancy is not considered a term. Nominations for these five positions will close at 5pm on Friday 28 October.

I hope you enjoy this issue of Vocal Point and I look forward to updating you again in the Summer issue.

Tony Harrison
President



Welcome to the Spring issue of Vocal Point. I hope you are enjoying the warmer weather.

On 26 July, Minda held its mid-year Association meeting where our President, Tony Harrison, and I announced Minda's 2011–2015 Strategic Plan. You can read about our new purpose, vision, values and goals on page 5.

A significant event in Minda's history occurred in August, with the closing of Tassie House in Craigburn – marking the end of a 77-year era for Minda.

Tassie House was opened in 1934 and provided accommodation for 20 boys, until an extension was built in 1937 which accommodated another 20 boys. More recently, 10 people lived at Tassie House, and these people have now moved into three brand new homes close by in Blackwood Park. The article on page 5 reviews the farewell party that was held for Tassie residents on 20 August.

Whilst the closure of Tassie House is a loss for Minda, the integration of residents into community houses represents a new beginning for them. Minda wishes them all the best in their new homes.

As part of a strategic management review at Minda, two new Executives have recently been appointed.

Robert Dempsey will join Minda as Chief Operating Officer (COO) at the end of October. The COO role is integral in combining the former Executive level roles of Residential and Lifestyle Services. Robert will also have responsibility for Aged Care Services and Commercial Enterprises.

From the CEO

The decision to review strategic management and create the role of COO took into account the departure of Minda's former Executive Manager Residential Services, Andrew Elvin, who left our organisation in June.

We believe the COO position will play a significant role in leading our Operations (Accommodation and Lifestyle) area into the future. Robert joins us from COTA Seniors Voice.

In August, Lorraine Johnston took up the position of Executive Manager People and Culture – a role that is responsible for creating a positive and sustainable workplace culture at Minda. Lorraine joins us from Health Workforce Australia.

Welcome Robert and Lorraine.

Finally, I would like to acknowledge and thank all those who have given so generously to our Winter Appeal. All money donated goes towards renovating Minda's Port Elliot holiday home, Dunsford House.

Although the Winter Appeal has now finished, we still welcome donations towards this cause, which represents a wonderful opportunity for the people we support to spend some quality time away with their loved ones in a beautiful seaside location.

Make your donations online at www.mindainc.com.au and specify Dunsford House as your reason for donating.

I hope you enjoy this issue of Vocal Point.



Cathy Miller
Chief Executive Officer



Brighton Master Plan update

The Brighton Master Plan project team has now completed the Urban Design Framework for Minda's Brighton campus.

The Urban Design Framework summarises and communicates a comprehensive response to the question 'How do we create an integrated, affordable, liveable and sustainable urban village that delivers for residents on Minda's Person Centred Thinking model of service?'

The Framework outlines the values, philosophy and principles that underpin the approach to planning, urban design and landscape on the site.

On 25 August, the Urban Design Framework was approved by the Master Plan Steering Committee and the Minda Board. At the meeting, it was decided that, as the Framework contains a lot of technical data which would not lend itself to a visual display, the project would proceed into the concept design phase.

The concept design phase will involve looking at the finer detail of the project, such as the overall layout of the site and the number and type of houses needed to accommodate the people currently living on campus, as well as new day option facilities, retirement products, community/commercial activities, traffic, landscaping and the staging and programming of the overall development.

The project team will now focus its efforts on the overall vision and the proposed scope for Stage 1 of the development.

Once complete, this will be presented to the Master Plan Steering Committee and the Minda Board for endorsement, before going on public display.



Display material will include posters, perspectives, artist impressions and 3D models of the development which will focus on the following areas:

- Minda's overall vision
- Village heart
- The vision for the site
- Person Centred Thinking
- Residential accommodation
- Day options
- Landscape
- Commercial precinct
- Public art
- Roads, pathways and linkages
- Sustainability
- Site opportunities and constraints

As part of Stage 1, it is also important the Master Plan Steering Committee identifies and consults with up to 50 individuals currently living on the Brighton campus to see what their requirements and expectations are for their accommodation. Their input will be invaluable in contributing to shaping the design of the project.

Real Lives, Real Places

Real Lives, Real Places (RLRP) promotes opportunities for people to become involved in community events and participate in social activities that facilitate community engagement and integration.

Joanne Park, RLRP's Community Facilitator, asked residents of houses under the Demonstration Project what activities they would like to participate in and two of the houses agreed they would like to take part in a cooking group.

After making a few enquiries, Joanne contacted Kathy Aitkinson, the Coordinator for a community centre at St Mary's Church, South Road, who suggested a joint venture which would be beneficial both to the people Minda supports and those in the local St Mary's community.

Joanne, along with Leigh and Jo from Timothy Court, Mitchell Park and Stephen, Malcolm and Christine from Tigress Avenue, Hallett Cove, met Kathy and the Church's priest, who agreed to loan the community centre every fortnight on a Monday from 4.30 - 7.30pm for a cooking club.

So, on 20 June, Leigh, Jo, Stephen, Malcolm and Christine, assisted by Joanne, Kathy, a staff member from Tigress and a volunteer, arrived at the Picket Fence Community Centre, St Mary's, to prepare their first three course meal.

"The guys were very excited about the idea of being able to come together on a regular basis and cook for other people," said Joanne. "Every other week we discuss menu ideas and the guys arrive at the community centre, after their day's work, to prepare the ingredients and start cooking the meal."

People from the community who are on a low income attend the cooking club,

paying \$3 for dinner, which also entitles them to a raffle ticket to go into a draw for a food hamper. The proceeds are put back in to the Church.

Kathy has been delighted by the partnership that has developed between the Church's parish and Minda.

"Thanks to our collaboration with Minda, St Mary's is able to offer our socially disadvantaged parishioners an opportunity to enjoy a well cooked three course meal and the chance to interact with lovely people. They also get to have fun - engaging in activities such as bowls, karaoke, and pool competitions," Kathy said.

"At the moment, we have around 15 people who attend from the local community, but we would like to increase this number so more people can benefit from this initiative."

Kathy and Joanne's plans to extend their cooking group will not be easy without the additional resource of more people to support it.

"We really need more volunteers to help in the kitchen and to support the recreational activities we offer afterwards," said Joanne. "We currently have five people supported by Minda to three staff. It would be great to offer them 1:1 support and to have more people who can engage with community members."

If you would like to find out more about this initiative, or if you are interested in supporting it, please contact Joanne Park on 8422 6396 or 0433 277 479



Tigress Avenue resident Malcolm preparing vegetables at the Picket Fence Community Centre

Minda's Strategic Plan for 2011-2015

At the mid-year Association meeting on 26 July the Board ratified Minda's Strategic Plan for 2011 - 2015. This Plan outlines Minda's purpose, vision, core values and strategic goals for the next 5 years:

Minda's purpose - to create an environment where people with an intellectual disability can embrace and enjoy the experiences of life.

Minda's vision - is to be regarded as a world leader in providing support that enriches the lives of people with intellectual disability. People across South Australia needing our services will choose us to support people to create the life they want. We will be successful in meeting the high demand for flexible and innovative services. We will draw energy and fulfillment from the work that we do with others.

Minda's core values are to be:

Respectful

- We value each person as an individual
- We learn from each other
- We benefit from our diversity

Passionate

- We care greatly for the people we support
- We are committed to creating a dynamic environment where people can live lives of their choosing
- We inspire and motivate others

Accountable

- We are responsible for our actions
- We abide by all processes and procedures
- We perform our duties within our team to produce best outcomes
- We learn from our mistakes as well as our successes

Innovative

- We take smart risks
- We value and reward inspiration
- We are open to new ideas and work together on better approaches
- We think outside the square
- We minimise waste and maximise value

Successful

- We promote and encourage each other to create an environment of collaboration and achievement
- We recognise and celebrate achievements
- We are constantly seeking to learn from our mistakes and achievements

Ethical

- We encourage autonomy and self determination
- We create opportunities for people to be themselves
- We are true to our word
- We are recognised for our openness and transparency
- We walk our talk

Minda's strategic goals are to:

- 1 Continuously improve support to people with intellectual disability
- 2 Make Minda a great place to work
- 3 Optimise our partnerships for the benefit of our community
- 4 Build organisational capability and capacity
- 5 Earn more to do more
- 6 Deliver the Master Plan

Farewell to Tassie House

Approximately 120 supported individuals, staff, family and friends came together on 20 August to say farewell to Tassie House.

Tassie House officially closed on 31 August, after 77 years of providing accommodation to people with intellectual disability.

Many happy memories of the past were shared by all over a cup of coffee and cake.

Brian Price, Craighburn Farm Manager, talked about the history of Craighburn Farm and how wonderful it was to walk into Tassie House on freezing cold winter mornings after milking the cows to enjoy bacon and eggs for breakfast.

Leanne Jenks, Minister of Blackwood Uniting Church, spoke about the community spirit at Tassie House and how the integration of her congregation with the residents of Tassie House had enriched lives.

Dariusz Swiderczuk, former Tassie House staff member, shared a few stories from the 'good old days' when Tassie House accommodated up to 60 men with only one staff member to supervise.

During the past two months, 10 people have moved from Tassie House into three newly built homes, along with three residents from a house on Adey Road, Blackwood.



The houses are close to the Tassie House site and the residents - who all look forward to many more years of being part of the Blackwood community - were very happy to show off their new homes to family and friends during the farewell party.

Elva's story

When you meet Elva, it becomes immediately clear how strong, independent and determined she is.

Elva hanging out the washing at home

Elva likes her job, enjoys cooking and is very adept at household duties, such as hanging out the washing.

Elva also has a deep love and understanding of music and spends many Saturday nights listening to easy beats, 70s music and the Drifters on Cruise 1323 AM. She even went to hear Michael Bublé perform when he recently played a concert at the Adelaide Entertainment Centre.

Elva was born in Hermannsburg, Northern Territory, and was one of three girls born to the Tapangati family. Unfortunately, their parents died when the children were young, and the girls were split up and re-housed with different relatives.

Elva, who was born with an intellectual disability and vision impairment, was taken into the care of Bob Arnold, Pastor at Hermannsburg Community Mission Centre, and one of her aunties, Catherine.

At the age of five, Elva's health had declined, so Catherine made the difficult decision to send her to Adelaide to receive specialist medical treatment. Elva moved into Townsend House, a school for the blind, and by the time she had turned 16 she was a permanent resident of Minda, living in Murdoch House on Brighton campus.

Since moving to Adelaide, Elva had lost contact with her sisters and friends from Hermannsburg. Unbeknownst to her however, Helena Burns, the daughter of Hermannsburg's Pastor, dedicated much of her time to tracing official records, which eventually resulted in a reunion between Elva and her sisters back home.

Elva remembers the day fondly: "The day I met Helena was one of the best days of my life. She was so wonderful helping me to see my family again," said Elva.

Since re-establishing contact with her family and friends, Elva has made several visits to see them in Hermannsburg.

Ann Rudd, one of Elva's support workers, has spent seven years working with Elva and has an incredible sense of awe for her.

"Elva is capable of achieving most things she sets out to do – and making the long journey to her home town was one of them," said Ann. "I was fortunate enough to accompany Elva on one of her visits to Hermannsburg and I was amazed to see how many people from the community welcomed her. It seemed as though everyone knew her – even though she left when she was 5."

It was thanks to the Pastor and his family that Elva's memory was kept so alive, and to the determination of her extended family who never forgot her.

Elva now lives in a community home with housemate, Michael, where she has been living for 12 years, and works at Minda's Packaging Solutions in Lonsdale. She is articulate and focused, and her tenacity meant she previously caught the bus from outside her house in Morphettville to Marion Interchange, then another bus to Brighton train station. The train journey would take her to Lonsdale station, where she finished her journey on foot.

Due to her sight impairment, Elva has found the journey in and out of Marion Interchange too disorientating since Marion Westfield was developed and she now, rather reluctantly, takes the Minda bus to work.

Nonetheless, Elva has overcome many obstacles in her life and faced many challenges. She is very proud of her life history and the many, many achievements she has made. She has an amazing memory, recalling anecdotes from her life from previous houses she has lived in, to jobs she has had and conversations she has exchanged with friends and family.

And, despite her limited vision, Elva is most proud of the photo books her family have created for her, which document her visits to Hermannsburg. She keeps them in a special place in her room and takes every opportunity to show the people she meets. She can't see the pictures, but she asks for the accompanying words to be read and, very soon, begins to elaborate on the stories associated with the pictures.

"That was taken when I visited Una and Melita [Elva's sisters] and Olga, my friend who I stay with when I go to Hermannsburg. Una is a good painter – she gave me one of her paintings when she came to visit me in Adelaide. I like to paint too," said Elva.

The girls' inclination for painting perhaps stems from their family's connection to the Aboriginal artist, Albert Namatjira.



Painting given to Elva by her sister, Una

Craigburn Nursery's flourishing fruits of labour

Craigburn Nursery is one of Minda's Commercial Enterprises and is set high up on Craigburn Farm, Blackwood.

Since its establishment more than 30 years ago, the Nursery has become the biggest supplier of ferns in South Australia, having commercial contracts with major outlets such as Bunnings, Big W, Kmart, Mitre 10 and Stratco, as well as a number of other partnerships.

The Nursery provides supported employment for 32 individuals, some of whom worked at Craigburn when it was a dairy and poultry farm, supplying milk and eggs to the Blackwood community.

Minda has owned Craigburn farm since the 1920s, when staff and supported individuals would make deliveries to the local shops by horse and cart.

Whilst cattle remains on the land the farm ceased operation in 2000, and seven people that had been farm hands joined the Nursery team, using their skills to help propagate and nurture the foliage.

Phillip and Gloria were two of the supported employees to transfer from the farm to Craigburn Nursery and have applied their understanding of the land by helping to cultivate the produce it supplies.

The hard work and passion for what they do is evident in the way they handle the young saplings when potting them, and the sense of satisfaction this offers is obvious.

"Lots of ferns here, baby ones and big ones. We help them grow," Gloria said with pride.

One of the newest recruits, Michael, joined the Nursery two years ago and has been a focused and dedicated worker. Michael Manning, one of the Nursery's supervisors, has been pleased by Michael's self-initiated role of kitchen hand, where he cleans up the cups from break times and loads them into the dishwasher.

"Michael enjoys potting the plants, but the job he marked out for himself was to ensure the kitchen is tidy after it has been used. He is definitely an asset to the team," said Michael Manning.

Michael loves working at the Nursery, and especially enjoys being able to work outside. "There are lots of plants here to water. I like to water them. I like the fresh air," he said.

Phill loves cleaning the plants – a process which involves cutting off the dead leaves with scissors, before taking them to the hardware stores – and he is incredibly meticulous at it, spotting brown leaves by gently parting the soft fronds of the ferns.

Gloria, Phill and Michael were recently recognised for their hard work and dedication during the inaugural Pride of Workmanship Awards (POWA). This award ceremony was hosted by long-time supporter of Minda, the Rotary Club of Somerton Park, to recognise the efforts of supported employees

across each of Minda's Commercial Enterprises during the past 12 months.

Gloria received the POWA for her outstanding contribution to the team at the Nursery, while Michael and Phill were awarded Certificates of Recognition for their support and hard work. The ceremony was held in the newly refurbished Verco Hall on Minda's Brighton campus in June.

Andrew Ramsey, Manager of Minda's Commercial Enterprises, said the 32 supported employees and four staff are crucial to the Nursery's ability to produce so many plants.

"It is thanks to the commitment and hard work offered by everyone at the Nursery – who work through all weather – that we are able to produce such high quality and large quantities of plants. They all do such a wonderful job," Andrew said.

By purchasing fern tube stock from various producers around Australia, Craigburn Nursery sells more than 40,000 potted ferns annually ranging from 100mm to 250mm in size and is accredited through the Nursery and Garden Industry of South Australia.



Rotary Club Somerton Recognition of Workmanship Award recipient Gloria, with Certificate of Recognition recipients Phill (left) and Michael in one of the many poly tunnels at the Nursery



2011 Minda/BankSA Day on the Lawns

Saturday 3 December - Brighton Campus, 12 - 5pm

Minda is planning an exciting day filled with interesting activities and entertainment to celebrate the abilities of people with intellectual disability on 3 December - International Day of People with Disability.

We welcome our corporate partner, BankSA, as naming rights sponsor and are very pleased to announce Minda's partnership with Mix 102.3, which will be broadcasting live from Brighton for the duration of the afternoon.

BankSA, the state's largest financial institution, has a proud tradition of involvement with the South Australian community through sponsorship. The Bank directly supports many organisations across the state each year, including events that benefit the community and enhance the vibrancy of South Australia.

The Bank directly supports many organisations across the State and backs more than 500 grass-roots community events annually as part of its commitment to South Australia.

Malcolm Anderson, Regional Manager at BankSA, is proud to be a part of this event: "BankSA has been a long standing supporter of Minda and is committed to supporting people with intellectual disability.

We are delighted to be involved in this great event and we look forward to celebrating the 2011 Minda/BankSA Day on the Lawns with the local community."

This event is open to families and friends of Minda, as well as the Brighton and wider community.

Highlights at this year's event include:

- Vintage photo booth
- Live music and entertainment
- Face painting
- Bouncy castle
- Motorbike rides
- Treasure hunt/yellow brick road
- And much, much more!

Food and drink stalls, as well as a number of Christmas related craft items, can be purchased on the day. Entry is FREE, although donations are welcome. On-site car parking is available for \$5.

If you would like to volunteer to help out on this day, please contact Volunteer Services on 8422 6244.

Please show your support for people with disabilities and join us for a day on the lawns at Minda.



Minda supports National Disability Insurance Scheme (NDIS)

Every Australian Counts is a national campaign aimed at improving provisions and financial support for people with a disability.

The campaign is calling for people across the country to sign up and show their support for a National Disability Insurance Scheme (NDIS), which proposes a fundamental reform to the way services are funded and delivered.

Minda is among the many organisations to back the NDIS which, as a Medicare-type scheme, would provide a secure and

consistent pool of funds for regular care, support, therapy and necessary equipment.

Following an extensive nationwide consultation process by The National People with Disabilities and Carer Council late last year, a report entitled, Shut Out: The Experience of People with Disabilities and their Families in Australia "highlights the everyday struggle of people with a disability, their families and carers to access basic services the rest of the community takes for granted, as well as their daily battles against exclusion, discrimination

and negative social attitudes" (www.everyaustraliancounts.com.au).

There are various resources available to demonstrate your support of the NDIS, including 'Count me in' posters, bumper stickers, postcards and sign up forms. You can also lodge your support online and make a donation at www.everyaustraliancounts.com.au

NDIS needs your help. Support people with a disability and their families to achieve independence.



Isabel's café

Minda's Brighton campus upgrade

Verco Hall and Isabel's café on Minda's Brighton campus have recently undergone major renovations, as part of the overall upgrade and renovation of Brighton campus facilities.

The new look Verco Hall has sanded floorboards, freshly painted walls, improved heating and cooling and new toilet facilities, providing an environment that is functional, amenable and comfortable for the people we support.

The Hall renovations have reinvigorated and reinvented the space, which now has the capacity to hold up to 120 people for sit down or theatre style functions and the removal of the carpet from the Hall has made it a more versatile room which has enhanced its acoustics, making it a suitable concert/music venue.

One of Minda's Day Options has already taken advantage of the superior sound effects by holding its Monday morning music sessions there. Tutti Arts also use the venue twice a week for rehearsals and workshops.

Isabel's café

Isabel's café on the Brighton campus has also undergone a major transformation, which has brought it up to commercial standards. Now there is more space and specialised equipment, including an improved Bain Marie, new fridge, microwave and dishwasher and, the most popular new addition, the espresso machine.

Minda's Manager of Catering Operations, Simone Bell, has been very pleased with the way the new look café has been received by the Minda community.

"From a revenue perspective, sales are improving every week. The arrival of our state of the art espresso machine has boosted profit from around 22 per cent in comparison to last year's figures at the same time," says Simone.

"Being able to offer fresh coffee, along with a variety of homemade soups during winter, has definitely helped draw more people into our café. I think the friendly team and refurbished interior tempts people

to stay and have their lunch, whether they bring their own or buy something from our extensive menu."

All members of the Minda community are invited to enjoy Isabel's café, which is fast becoming the social hotspot for family and friends.

Social Club

The renovations in Verco have also meant that it can provide an extended night time program to Minda's supported individuals, offering a social club on a Thursday night which has positively changed the atmosphere for those that participate.

Social Club is open to everyone that lives at Minda's Brighton campus and offers a different activity every week, including Bingo nights, colouring in competitions, movie nights, line dancing, games nights and craft nights plus everybody's favourite - disco night!

Social club is held from 6-8pm on Thursday nights and is a great night out for everyone.

AAMI Stadium Superbox

David Holst, Chair of Disability Speaks (run by Intellectual Disability Association of SA) and friend of Minda, played 190 games for SANFL club, Glenelg, and is a member of the club's Hall of Fame.

Through his contacts at the SANFL, David managed to procure a SuperBox at AAMI Stadium for the people supported by Minda and their families to attend a match between Port Adelaide and St Kilda on 10 July.

Twenty individuals from Minda, their family members and volunteer staff, along with Minda's Chief Executive Officer, Cathy Miller, attended the match and enjoyed not just the game but also a variety of food that was provided, and kindly paid for, by David. Free drinks were also on offer thanks to Coca Cola Amatil, courtesy of David's former Glenelg team mate, Peter Carey.

The box was visited by the Port Power mascot, "Thunda", which caused great



Kim Holst (front left), Jonathon Packer (right) and James Earle (rear left) enjoying the footy with Port Power mascot, Thunda

excitement and everyone received a Port Power goody bag containing posters, stickers and other keepsakes and a good time was had by all!

Independent Advocate

After Shirley Telford, Minda's Independent Advocate, had an article featured in a previous issue of Vocal Point (Autumn 2011), she sent a letter of introduction to family members, from which she received many responses.

"I also received acknowledgment that the position of Independent Advocate is one that families feel is needed at Minda. The experiences and ideas of family members

and volunteers are what Minda needs in order to deliver the best possible service to support people with a disability," said Shirley.

"Minda's Chief Executive Officer, Cathy Miller, is interested in every person's perspective of what works and what doesn't, so if you have a compliment, query or concern please contact me - no issue or suggestion is too small."

Shirley has had success in all areas following up issues and concerns raised by families or by referring people to other services that may be able to assist.

If you have been considering making contact with Minda's Independent Advocate, Shirley would encourage you to call her on 0417 500 491.

SAVE THE DATE



2011 Minda/Adelaide Development Company Corporate Golf Challenge
Friday 18 November, Blackwood Golf Club

Annual General Meeting
Sunday 27 November, Verco Hall, Minda's Brighton campus

2011 Minda/BankSA Day on the Lawns
Saturday 3 December, Minda's Brighton Campus

For more information on upcoming events, please contact:

Marion Zafry on 8422 6286,
email marion.zafry@minda.asn.au
or visit www.mindainc.com.au.

Our corporate partners

Minda would like to give thanks to our corporate partners:



Adelaide Development Company was founded in South Australia in 1922 by the grandfather of the current Group Managing Director, Fiona Roche. Since then, the company has been responsible for the creation of more than 35,000 residential allotments throughout the metropolitan area and regional centres. Its list of most recent successful projects in South Australia includes Blackwood Park, Flagstaff Pines, Encounter Waters and Franklin Island. www.adelaidedevelopment.com.au



BankSA has been a part of the fabric of South Australia since its early years, having opened its first branch in 1848. BankSA is the largest financial institution in South Australia and the state's main provider of housing, personal finance and rural banking services. The Bank also plays a key role in the community as a sponsor of major state events and through the BankSA and Staff Charitable Fund, makes donations to approximately 100 South Australian and Northern Territory-based charities each year. www.banksa.com.au



EPAC Salary Solutions is a full service salary packaging company, offering a full range of salary packaging services to businesses, not-for-profits and governments. EPAC offers novated leasing (including finance and sourcing of vehicles) and customised payroll and front-end solutions. The organisation has developed a reputation for innovation and excellent customer service - rare and valued qualities in its sector. www.epacsalarysolutions.com.au



Kelly & Co. is a premier commercial law firm based in South Australia which provides a full range of legal services. Established in Adelaide in 1917, Kelly & Co. is a major Australian firm, providing legal services in South Australia as well as nationally and internationally. Kelly & Co. has a firm commitment to corporate citizenship and values the relationships it has with various communities both locally in South Australia and nationally. Kelly & Co. support a number of events and organisations through a comprehensive sponsorship and donation program that is aimed at sectors of the community in which the firm has specialist practice areas. www.kellyco.com.au



Phil Hoffmann Travel opened in September 1990 and, since its inception, has built an impeccable reputation among the travelling public for quality, value and personalised service. Phil Hoffmann has sustained a professional commitment to the development of standards in the travel industry from education and training, through to political, economic and environmental issues. He was instrumental in the initiation and implementation of the Australian Federation of Travel Agents (AFTA) Training Colleges and the Australian Travel Agents Qualification Scheme (ATAQ). Phil Hoffmann Travel is also a great community supporter - the agency generously sponsors more than 50 charities, clubs and associations. Congratulations to Phil and the team at PHT on celebrating 21 years in business. www.pht.com.au

Respect Inclusion Choice



Vocal Point is the official newsletter of Minda

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President

Mr Wes Ashman
Vice President

Mr Richard Bruggemann

Mr Robert Crabbe

Mr Kym Hancock

Mr Shaun Hughes

Mr Peter Krieg

Mrs Lyn Magee

Mr Michael Negri

Ms Kate Thiele

Chief Executive Officer

Ms Cathy Miller

Patron

His Excellency Rear Admiral Kevin Scarce -
AC CSC RANR Governor of South Australia

We Can Do It